

RED HORSE MOUNTAIN RANCH

Red Horse Mountain Ranch
11077 East Blue Lake Road
Harrison, Idaho 83833
Tel: (888) 689-9680



ALL-INCLUSIVE RANCH VACATIONS

PRIVATE CABINS ~ GUIDED ADVENTURES ~ FINE DINING ~ EVENING ENTERTAINMENT ~ KID'S PROGRAM ~ HORSEBACK RIDING

Since the beginning, Red Horse Mountain Ranch has been a retreat for those who starve for adventure and relaxation. Its open doors are made to reawaken the spirit of adventure in all ages. The ranch has a rich history in Idaho since 1946 and the same traditions of the western experience live today. In the whoop and holler of wranglers, the pounding of hundreds of hooves, the quietness of a ranch, and the beauty of vast landscapes, you'll find precious moments and celebrate life.



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RED HORSE
MOUNTAIN RANCH

Inbound Guest Information

Thank you for choosing Red Horse Mountain Ranch for your next upcoming vacation. We are here to reconnect you to the important things of a life well-lived. It is guests like yourself that leave us with meaningful impressions and you with unforgettable memories to last a lifetime! Prior to arriving, we wanted to give you some helpful hints about the ranch and your stay with us. If you have other friends and family joining you, please be sure to send this document to them!

ITEMS TO FINALIZE BEFORE ARRIVALS

Helpful Hints When Flying to the Ranch

The nearest international airport is the Spokane International Airport (GEG) in Washington State, approximately 1.5 hour drive from Red Horse Mountain Ranch. Airlines flying to Spokane include United, Delta, Southwest, Horizon, Alaska, and other major airlines.

One important note when booking your airfare. On Saturday, please know that we recommend departing the ranch approximately 3 hours before your flight time. For example, if your departing flight is scheduled to leave Spokane Airport at 8am, you will need to depart the ranch at approximately 5am.

When we are reserving the shuttle services, we have found that this amount of time is perfect for checking in, checking luggage, going through the security at the airport, and comfortably getting to your plane.

Guest Activity Forms and Liability Form

These forms are located on your reservation invoice by clicking on the "View Required Documents" tab. It is a quick online submission. If you need any help with filling them out, feel free to call the ranch at (208)689-9680 ext 1.

We ask for a liability and activity form as soon as the reservation is made. The activity form should be filled out for every guest joining us. If you are traveling with children, parents can sign for them on the liability.

These forms make it helpful for us to accommodate you in the best way during your stay! We appreciate your promptness with this.



Airport Shuttle Information

Red Horse Mountain ranch uses a third party shuttle service that is available from Spokane, WA & Coeur d'Alene, ID. If you are planning to travel onward or just want to have more freedom to and from the ranch, a rental car is usually a better option. From the Spokane Airport (GEG), the shuttle service takes approximately 1.5 hours; it takes 2 hours with your baggage and other traveling time to arrive at the ranch. To be timed with your departure, your return trip to the airport will be scheduled 3 hours before your flight, which has proven to give plenty of time, even with small children and checking in baggage. Guests are typically departed from the ranch on Saturday by 10:00 AM. You can request a shuttle online via the Required Documents or just send an email with your travel information to info@redhorsemountainranch.com.



Here are some recommendations for a Saturday evening stay if you're flying in a day early. Check in time at the ranch is anywhere from 2-5 PM on Sunday. If you are looking for a place to get some sleep and a bite to eat before catching the morning shuttle to the ranch, we recommend the Ramada, Wingate by Wyndham, Hampton Inn, or Best Western Peppertree. If you choose the Ramada, we have a discount code "L03". We also have a discount with Best Western in Coeur d'Alene. Let the reservationist know you are with Red Horse Mountain Ranch. These hotels also offer an airport shuttle once you arrive at the airport in Spokane.

If you are looking for something a bit more eventful for a Saturday evening, Spokane offers a host of restaurants and venues that are in walking distance from hotels. Here are some recommendations.

The Davenport Collection
Northern Quest Casino
Hotel Ruby
The Montvale

Coeur d'Alene is a beautiful area and a half way point to the ranch. The shuttle can also pick you up at these wonderful locations.

The Coeur D'Alene Resort
Hampton Inn
Marriott- Springhill Suites
Best Western CDA



What should you pack?

Water Bottle: Activities at Red Horse Mountain Ranch are an exciting and fun way to spend a vacation. It's important to stay well hydrated. We'll take care of the little buckaroos while on a trail, but adults should come prepared with a water bottle or a hydration pack. Complimentary reusable bottles will be provided during your stay too.

Sunglasses and a Cowboy Hat: To shade and protect your eyes as well as protect you from any branches that might be on the trail while horseback riding. Hats are highly recommended while riding. Kids 11 and younger are required to wear a helmet, and all are provided for adults as well.

Flashlight: It's a good idea to have extra flashlights as the Ranch keeps all exterior lights dimmed to let the millions of stars shine through at night.

Sunscreen, bathing suit, a good book, and layers: The nights can be cool, but that will not stop us from providing you with our evening entertainment. A good fleece jacket is perfect most of the time.

Bicycle Shorts: To protect your backside while on mountain bikes. Guests have also commented that bicycle shorts are nice to wear under jeans during the horseback rides, too.

Slick Soled Boots: Not too many items are mandatory but good riding boots are. We do provide a selection of good used boots at the Tack Barn if you prefer to use ours. We suggest that when you arrive on Sunday, head down to the tack barn and get yourself a pair of boots for the week!

Other Shoes. During the week, you'll have opportunities for water based activities. A good pair of water shoes/hiking shoes are necessary. We recommend the type that closes around your feet. During the Mega Zip Line, you don't want to wear flip flops on the trail up to the zip take off. Something comfy for hanging around the lodge and going to evening entertainment is also good. For the climbing wall and challenge courses, your water shoes or a pair of hiking boots are fine. We've also had plenty of cowboy boots on the wall but it does make climbing difficult. Biking, golfing, archery, mountain biking, the lake fishing trips, and a few other activities on the ranch can also be done well with lightweight hiking boots.

Helmets: We will provide helmets to anyone for our activities. We also have horseback riding helmets, which are required for kids ages 3 through 11. For those whom are older, you can opt to not wear a helmet during the horseback riding. If you're planning to bring your own helmet, please make sure it has a ASTM Standard F 1163 Certification and it's in good shape.



Jeans and other clothing.

Bring a few pairs of jeans with you for the horseback riding. Summer clothing is usually perfect to keep you casual, cool, and comfortable. Please remember that there is a laundry service so if you need to pack light, please do so. A pair of shorts, light jacket, riding gloves, hat, sunglasses, are also all items most people pack as well.

FAQs

Does the ranch have a dress code?

We have no dress code, we want everyone to be comfortable during their stay here at the Ranch. We see everything from shorts and jeans to dress pants and cocktail dresses at dinner. The night of the 5 course dinner is usually more formal and a chance to get fancy, but it is completely your choice to dress comfortably. The children are well taken care of this evening and are encouraged to dress casual and bring a sweatshirt for when the sun dips behind the mountains as they are enjoying their own meal around the campfire with friends.

Laundry Services

Laundry services are available while you are staying at the ranch. The housekeeping staff will pick up your laundry in the morning while you are on your guided adventure and return your laundry within 24 hours, folded for you. ***Each suite will have one complimentary load of laundry during the week.*** You can check with the Trading Post to see if it is possible to do extra laundry. Extra laundry tags are \$20.

Cocktail Hour and the All Inclusive Bar

Your package does include beer, wine, and a full bar during your stay for ages 21 and over. There are other premium wines available for purchase. Check with the ranch if you're wanting to make sure a specific spirit is available. If not, we'll be glad to either make sure it is here for you or you're more than welcome to bring it. Each day between 5 & 6 pm, a cocktail and social hour is scheduled which includes a selection of beverages and a delicious appetizer. The main lodge bar will be available at lunch, but if you will be taking advantage of any afternoon guided adventures, we ask that you refrain from more than 1 beverage during lunch.



Do we need to reserve the fly fishing trips ahead of time, or can we just sign up when we get there?

If you know that you definitely want to participate in the fly fishing trip, it is best to let us know in advance. We highly recommend contacting the ranch and finding out more information about current fishing conditions if you are interested. What works best for families with children, or large groups, is to decide on the fly fishing trips after you have had a chance to review the ranch schedule. These trips can also be arranged prior to or after your ranch vacation if you have extra time in the region. More information about the trips are also available on our website. This is one of our extra costs.



Do we need to bring any equipment for the guided activities?

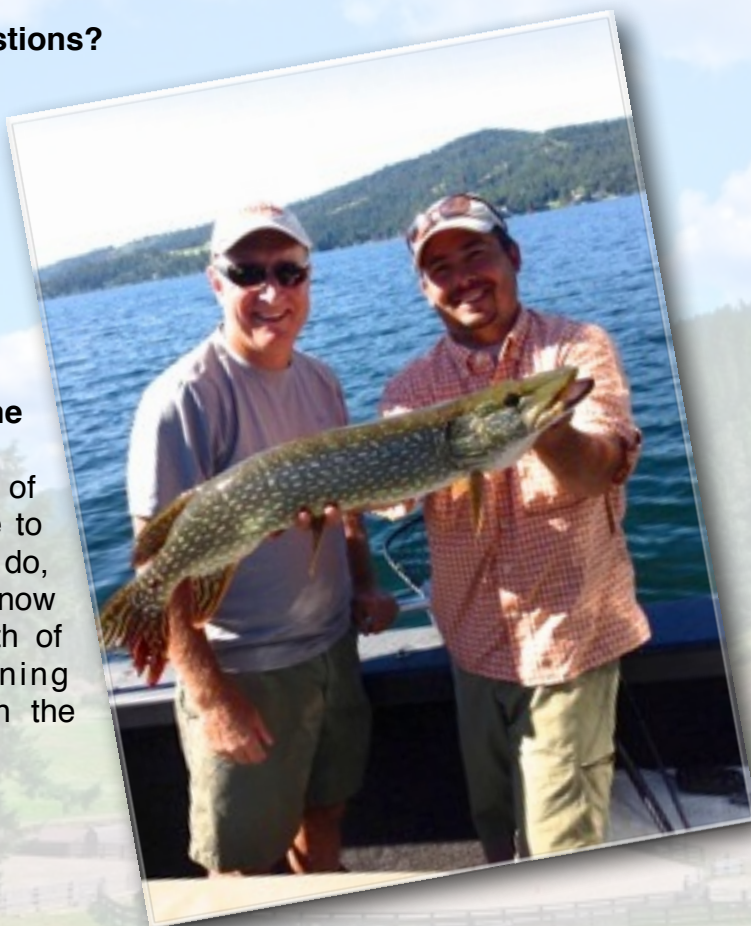
Aside from the clothing suggestions, no. All the equipment for the activities is provided and available. Comfortable shoes is a must. We do have a 'boot library' for you to borrow for horseback riding during the week. Otherwise hiking/ walking shoes and water shoes are recommended.

We will be driving to Ranch, do you have any suggestions?

Just be careful if you are using a GPS system or mapping your route to the ranch on the internet before traveling. Steer clear from roads that are not main highways, except for Blue Lake Road near the ranch. Maps and information on the best routes are available on our website at www.redhorsemountainranch.com.

How do we sign up for guided adventures while at the ranch?

When you arrive on Sunday, there is a schedule posted of the week adventures that you are more than welcome to sign up for throughout the week. As there is so much to do, we recommend signing up by the day. You'll never know what you'll feel like participating in after a days worth of adventure! The schedule also includes evening entertainment, meal times, and other happenings on the ranch.



When is arrival on Sunday?

Check-in on the ranch is between 2pm and 5pm on Sundays. When you arrive, you'll be given a tour around the main lodge and settled into your accommodations. This is an excellent time to head down to the tack barn and find some cowboy boots if needed, along with finding out the name of your horse. Once you are settled in your accommodation after a helpful tour of the ranch, there is a happy hour at 5pm and dinner will be served at 6pm. Sunday evening we'll have a meet and greet by the campfire.

When is check-out and what are the procedures? What about purchases while I'm at the ranch?

Purchases that are made while at the ranch (fly fishing trips, bottles of wine, items in the gift shop, massage services) will be added to your bill to pay upon checkout. You may purchase anything up until departure. Any purchases that are made after check out will be automatically charged to the credit card left on file with the Trading Post at the time of check-in on Sunday. We ask that guests are checked out before 10:00 am on Saturday so that the staff have enough time to get the ranch ready for our Sunday arrivals the following week.

What downtime activities are available?

If you're looking to kick back and relax in other ways, the ranch has several options available. There are 5 hot tubs and a heated swimming pool located within walking distance of all cabins and a fishing pond with rods, tackle and a row boat. Children must have adult supervision for these activities. There is no fishing license needed for the pond. Within the main lodge, grab a book from the library, where you can also sit back and relax, pop in a DVD or choose from one of many board games to play. Need help burning off energy? The Trading Post has trail maps available for the numerous, scenic trails to jog or hike. Or, head to the fitness building where you can find free weights, yoga mats and an inversion table. Use at your own risk. The neighboring game shed also has various items to play with.



Do you have a massage therapist on staff?

A massage schedule is available on the sign up board which you will see upon check in.

Weather. What should I expect?

Coeur d'Alene, Idaho is known for its mild temperatures, but we are still in Idaho at the base of the Rocky Mountain Range. We recommend coming prepared for temperature and weather fluctuations. If you have any questions, please contact the ranch for current weather patterns. But as we say in Idaho, if you don't like the weather, give it about 5 minutes.

Generally speaking, the summers are very mild and we'll see the warmest temperatures in early to mid August. If you are making reservations in early to mid June, you should expect a day or evening of rain and more mild temperatures. Typically all through the summer, the evenings cool off quite well, so a fleece jacket or sweatshirt is a good idea. If you're coming in late September or October, most folks like to have a pair of riding gloves and a shell jacket in case of rain. We do provide riding rain jackets if needed.

What is available in our cabin or suites?

Each cabin suite is accommodated with a microwave, coffee maker, and a small refrigerator. Each private bathroom will provide shampoo, conditioner, body wash, and a hair dryer. An ironing board can be available upon request. Bedding is European with down comforters and numerous pillows to keep you warm and cozy. Towels are also available at the heated swimming pool and hot tubs. Additional necessities are available for purchase at the Trading Post. Beverages (juices, pop, water, ice tea, coffee, and hot teas) are available in the main lodge and a snack bar is available 24 hours a day in the main dining area.



How do we make or receive phone calls?

Phone calls within the United States can be made while at the ranch for no additional cost from our landline. If calling Internationally, please bring a calling card. If you have incoming calls while at the ranch, the Trading Post will be happy to take a message for you. The number is (208) 689-9680. Faxes can also be sent/received while you are at the ranch via (208)475-6008.

Is there a wireless internet connection and what about cell service?

A wireless internet connection is available in the main lodge. There is also wireless internet at the Hilltop house.

There is no password that you'll need to connect. We are on a satellite internet system so it's adequate, but doesn't work well with streaming data. Our motto is to disconnect! We hope you can too.

Cell phones make the greatest paper weights on the ranch. If you have a smartphone that connects to the internet, at times you might make use of it. There is no cell service in the cabins, but we do offer a booster in the lodge to send and receive texts messages and calls.

I'm wanting to spend as much time as possible with my kids. Is that possible?

Our families are always very surprised when they arrive how much time they get to spend together. Even if you have a Kids Program aged child (ages 3-10) with you at the ranch, you'll have plenty of opportunity to do things together, such as family horseback ride, archery, challenge course, Mega Zip Line, and kayaking...just to name a few. All of these activities are designed to be family oriented. Parents are also always welcome to join the Kids Program Horseback Trail Ride. Red Horse Mountain Ranch is all about the family vacation during mid June through mid August, and you'll get plenty of time to spend with the kids.



I'm wanting to spend as much time as possible with my wife/husband and let the kids do their own thing too. Is that possible?

During the week, the Kids Program will be horseback riding in the morning and will also have an afternoon activity scheduled like kayaking, challenge course, climbing wall, crafts, shooting 22 caliber rifles, etc. You just hand them over to our amazing Kids Program Wranglers for the morning or afternoon and you can go do your own adult outdoor adventures (or take a nap!) knowing your kids are well taken care of and having the time of their lives. Our kids program is phenomenal and comprised of folks who are as energetic and life loving as your child. During one night of the week, you'll also have the opportunity to enjoy our special Wine Dinner, a 5 course meal paired along with wines. During this evening the kids (and teens if they choose) will have their own campfire dinner, games, and other activities with our wonderful counselors. It's a chance for the adults to have their own evening.

What about the Meals?

First note of caution. This is not a vacation you should expect to lose a few pounds. Red Horse Mountain Ranch is usually known for its famous kids program and our amazing menu of guided adventures. But for the past few years, it's been the ranch dining that's putting us over the top. In the spirit of a great Rocky Mountain ranch, Grandma's recipes are alive and well, but we've added a little flair to bring out the flavors and the freshness of the West. At Red Horse Mountain Ranch the kitchen is no exception to the principles we operate with; always fresh, plenty of options, and absolutely making everyone feel at home. We accommodate all food allergies and preferences. You will note any requests on your activity form to be submitted before arrival.

The chefs will delight you with daily fresh breads, seemingly endless buffets, salad bars, a special dinner paired with regional wines, and outdoor western ranch cooking. All of your entrees, appetizers, salads are made fresh daily. Lunches and dinners always include salads and seasonal, regional produce whenever possible.

Breakfast

At Red Horse Mountain Ranch, we believe that the best way to start each morning is with an energizing breakfast to get you ready for the activities of the day. Our hot breakfasts are made to order and can include anything from eggs, hash browns, bacon and sausage, to pancakes, French toast, and biscuits and gravy, omelets, hot cereals, and more. We also have a variety of cold cereals, yogurt, seasonal fruit, and fresh-baked muffins.



Lunches

Lunches are served buffet-style and are light meals for most; fresh salads, carved meat and fresh-baked breads for sandwiches are the usual. But for those late risers with an appetite, there's always a main dish or two from the chefs just for good measure.

Dinners

Dinners are not where we end our day, but get ready for the next day's adventures. Usually, dinners are served buffet-style, allowing you to choose your own portions for yourself and your children. Meals vary throughout the week, featuring BBQ, roasted chicken, fresh cut fish, and grilled meats, particularly local grown beef. One night each week, the chefs will prepare a special Wine Dinner for our adult guests, highlighting regional wines chosen specifically for the meal. Meanwhile, your children will be well provided for with a balanced kid-friendly meal, including fresh fruit and vegetables (and s'mores around the campfire!).

Snacks

In the morning, coffee will be brewing around 6:00 am for the early risers. You'll always find fresh fruits, muffins, cookies, cereals, fountain drinks, and juices available in the lodge throughout the day and evening. The snack bar is well-stocked with granola bars, trail mix, and yogurt for anyone looking for a quick bite. We can promise that during your stay you won't go hungry here.



Our staff is here to help you have the best vacation ever

In order for our staff to best serve your needs, please remember to complete the liability and activity forms for each person in your party and to notify us with any shuttle requests as soon as you receive your reservation invoice. Should you have any questions, concerns or general inquiries during your stay at the ranch, any one of our trained and friendly staff members will be happy to help.

Saddle up!

At Red Horse Mountain Ranch, our mission is to reconnect to the important things of a life well lived and we invite you to join this mission with us. We look forward to hosting an amazing vacation for you!